

interChange Provider Important Message

Attention Medicaid Waiver Service Providers: COVID-19

During the COVID-19 public health emergency, we understand that a number of providers are questioning whether or not the services they provide are “essential” in context of the orders issued by Governor Lamont. The Department of Social Services position regards all personnel who provide waiver services, including, but not limited to: Homemaker, Companion, Chore, and Personal Care Assistant as essential services. This is because these services are an integral part of the service plans that are continuing to ensure that the health and safety needs of our waiver participants are met.

Questions should be directed to Kathy Bruni at 860-424-5177 or email Kathy.a.bruni@ct.gov